# SAMA YOUSIF AL-RAEES

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#### **SUMMARY**

21 years of administrative experience in health sectors; skills in career development planning, developing training needs assessment plans and training evaluation. Furthermore, skills in establishing Quality Management Systems and reviewing strategic plans, developing, and reviewing performance and outcome indicators.

#### **COMPUTER SKILLS**

#### Languages

· English (Fluent), Arabic (Fluent).

#### Software

· Experienced in all Microsoft applications and several statistical analysis packages.

#### **EXPERIENCE**

#### 2023-present

Vice President, Al Raees Maintenance and Consultancy.

#### 2015-2023

Chief, Career Development and Training Evaluation, Ministry of Health.

Develop plans and administrative, technical, and strategic processes in coordination with various departments and entities within and outside the ministry.

Develop the annual training needs assessment plan for Ministry of Health and located budget. Study training requests for training programs included in the training needs plan at the external and local levels, such as conferences and short and long training courses. To ensure meeting CSB criteria.

Prepare training budget, monitor the disbursement of the budget, and determine the total costs.

Conduct training evaluation for training courses and trainees during the three different training stages.

Follow-up related administrative and financial issues with other ministries and training institutions.

Follow-up of the implementation of the agreements concluded between the Ministry and universities, the Saudi Commission for Specializations and (Tamkeen).

#### 2012-May2015

Led the development of several Ministry of Health departments and directorates 4-years strategic plans, specific policies, and operational plans and associated budget proposals (2015-2018).

Managed and monitored several Ministerial strategic improvement initiatives (i.e., hospital indicators, safety strategy).

Managed the establishment of the Ministry of Health Balanced Score Card system including its structure, mandate, processes, capacity building and procedures.

Responsible for evaluating the semiannual progress of Ministry of Health strategic indicators.

#### 2005-2012

#### Senior Quality Specialist, Ministry of Health

- · Advised and supported the teams responsible for the development of improvement plans related to accreditation process.
- · Led the establishment of Ministry of Health policies.
- Played a role in the development of Bahrain Hospital standards.
- $\cdot$  Developed and executed capacity building and change management initiatives in several MOH departments.
- · Led the planning, development, and implementation of the Accreditation project in Ministry of Health 2007-2011.
- · Played a key role in the execution of Bahrain Health Strategy 2002-2010.

#### 2012-2015

## Member of the GCC committee for Quality and Safety

- · Participated in the development of GCC Quality and Safety strategic plan.
- · Played a key role in the execution of GCC Quality and Safety strategic plan.
- $\cdot$  Led the first survey conducted to assess safety culture in the GCC countries.

#### **EDUCATION**

2003-2005	Master in Executive Business Administration, University of Bahrain
2001-2002	Post Graduate Diploma in Business Administration, University of Bahrain
1998-2000	Diploma in Executive Management, University of Bahrain
2005-2006	Specialized Diploma in Total Quality Management, TUV Institute
	Course and Workshop Attended
Nov 2019	Hunan Resource Summit and Expo, Dubai
Nov 2016	Training Needs Assessment Methodology, Bahrain, BIPA
Oct 2016	Measuring return on investment of training ROI, Bahrain, BIPA

April 2014 International Forum on Quality in Healthcare, Paris, BMJ

April 2013 Partnering For Healthier Population and Safer Care, Qatar, Accreditation Canada

March 2013 Med health, Cairo, Arab Hospital Federation

January 2008 Strengthens Teamwork: Achieving Standards of Excellence, Accreditation Canada

January 2008 Leading the Accreditation Process, Accreditation Canada

February 2008 Policies & Procedures in Healthcare Organization, Accreditation Canada

January2008 Leadership: The Key Achieving Standards of Excellence, Accreditation

Canada

September 2006 Surveyors Training, HAUTE AUTO PRITE DE SANTE

#### Additional skills:

Attended several courses in strategic planning, project management, communication, quality management, advocacy, women empowerment, politics and political systems, election campaigns and election management.

# ملخص السيرة الذاتية باللغة العربية:

سماء يوسف الرئيس حاصلة على شهادة الماجستير في إدارة تنفيذية من جامعة البحرين ودبلوم متخصص في الإدارة بالجودة الشاملة. تعمل حاليا بمنصب نائب الرئيس بمؤسسة الرئيس للصيانة والاستشارات. عملت كرئيس تخطيط التطوير الوظيفي وتقيم التدريب في وزارة الصحة (2015-2013). وكلفت كقائم بأعمال قسم إدارة الجودة في وزارة الصحة من عام 2012-2015.

21 عاما من الخبرة الإدارية في القطاع الصحي؛ مختصة في تخطيط التطوير الوظيفي، ووضع خطط تقييم احتياجات التدريب وتقييم التدريب. علاوة على الخبرات في إنشاء نظم إدارة الجودة ومراجعة الخطط الاستراتيجية. عضو لجنة الاعتماد التوجيهية لسنة 2007-2011. أشرفت على العديد من المشاريع منها بطاقة الأداء المتوازن (Balance Score Card). عضو اللجنة الخليجية للجودة (2012-2015) شاركت خلالها في اعداد وتنفيذ الخطة الخليجية للجودة وسلامة المرضى. عضو جائزة الشيخ خليفة بن سلمان للعمل البلدي في دورتها لسنه 2012. حاصلة على وسام الامير سلمان للاستحقاق الطبي.

### الاوسمة:

حاصلة على وسام الأمير سلمان بن حمد للاستحقاق الطبي.

# ملخص المشاركات الاجتماعية و السياسية:

رئيس مجلس إدارة للجمعية البحريبية للتخطيط الاستراتيجي2023-2025. نائب الرئيس للشئون التنظيمية بتجمع الوحدة الوطنية، بدورته الحالية. رئيس جمعية المرصد لحقوق الانسان 2013 – 2015.